



FedRAMP Position Statement

Position Statement on DFARS 252.204-7012 and FedRAMP

Introduction

This position statement outlines Admin By Request's stance regarding compliance with the provisions outlined in the DFARS 252.204-7012 for "External Cloud Service Providers", which clarifies why we are not required to meet these specific requirements. It aims to provide clarity and assurance to our valued customers and government contractors.

Background

Admin By Request is a trusted provider of an innovative and secure SaaS-based Privileged access Management (PAM) solution, designed to enhance security by managing and controlling privileged access to endpoints. It is important to note, that Admin By Request does not store, process, or transmit any data within the scope of DFARS 252.204-7012 and FedRAMP. Our system exclusively handles data related to endpoints information. It does not gather, store, or process any type of documents, file data, or government data. We exclusively handle data provided by Tier 1 suppliers, maintaining the security and confidentiality of their information.

All data collected and processed is listed in Appendix A.

DFARS 252.204-7012 Compliance

According to the Defense Federal Acquisition Regulation Supplement (DFARS) 7012, external cloud service providers are required to meet FedRAMP moderate equivalency if they store, process, or transmit covered defense information. As Admin By Request does not store, process, or transmit any client data, including any data falling within the definition of covered defense information, Admin By Request is therefore not obligated to meet FedRAMP moderate equivalency or comply with the provisions outlined in DFARS 252.204-7012 paragraphs (c) through (g).

Security Measures

While Admin By Request is not mandated to meet these specific requirements, we remain committed to maintaining a robust security program based on standards and frameworks such as ISO 27001, SOC 2 Type II and NIST SP 800-171/CMMC 2.0, to ensure the protection of customer

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data. We have implemented a robust cybersecurity program that incorporates industry best practices and comprehensive security controls. These include, but are not limited to, comprehensive risk management, internal and external audit, secure software development, business continuity, disaster recovery, change management, supplier security, personnel secure and robust access control and authentication. Upon request, a full overview of our security measures can be provided.

Information Security Frameworks and Certifications

ISO 27001 Certification

Admin By Request is ISO 27001 certified, which demonstrates the implementation of internationally recognized standards for information security management systems. This certification is issued by third party auditor, Bureau Veritas, and confirms that Admin By Request ensures the confidentiality, integrity, and availability of sensitive company and customer information.

The ISO 27001 Certificate can be downloaded directly from the Trust Center at <https://www.adminbyrequest.com/en/trustcenter>.

Cyber Essentials Certification

Admin By Request holds the Cyber Essentials certification, a UK government-backed cybersecurity certification. This certification verifies that we have implemented essential cybersecurity controls to safeguard against common cyber threats.

The Cyber Essential Certificate can be downloaded directly from the Trust Center at: <https://www.adminbyrequest.com/en/trustcenter>.

SOC 2 Type II Report.

Admin By Request holds a SOC 2 Type II report, which attests to our controls and processes related to security, availability, processing integrity, confidentiality, and privacy. Our SOC 2 Type II report was issued by the certified third-party audit organization, A-LIGN. The SOC 2 Type II report provides an additional assurance of our commitment to maintaining high standards of information security.

The SOC 2 Type II report can be downloaded directly from the Trust Center, upon request, at: <https://www.adminbyrequest.com/en/trustcenter>.

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CMMC 2.0/NIST SP 800-171

Admin By Request is proactively preparing for the Cybersecurity Maturity Model Certification (CMMC) 2.0 requirement. To ensure readiness, we have engaged a CMMC certified third-party auditor organization, Sentinel Blue, to conduct a readiness assessment. Our Active efforts are focused on meeting the necessary security controls outlined in CMMC 2.0. We are committed to aligning with the requirements to serve as a reliable supplier to government contractors.

Letter of engagement issued by Sentinel Blue can be provided upon request.

Conclusion

As Admin By Request does not store, process, or transmit any client data, we are not required to meet the specific requirements outlined in DFARS 252.204-7012 for "external cloud service providers." However, we emphasize that we maintain a robust security program to safeguard our customers' interests, adhering to industry best practices and implementing comprehensive security measures.

Please note that this position statement is intended for contractors. If the federal government itself seeks to engage Admin By Request for our services, different considerations and requirements may apply, and we are open to discussing them further.

For further information or inquiries, please contact us.

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